

Specimen Registration Drop off Guidelines:

- Newton-Wellesley's Laboratory's goal is to ensure that all specimens are processed correctly for optimal results:
 - o At the correct temperature for testing
 - o Intact in the container, without breakage or leakage
 - o In compliance with all applicable regulations

To accomplish these goals, the physician's office from which the specimen is being sent should follow these steps:

- 1. Specimen Preparation Guidelines
 - Specimen must have the following information in order to be registered and processed:
 Specimen collection date-located on sample container
 Patients full name and date of birth-located on the sample container
 - All specimens must be packaged in a leak-proof container regardless of transport, temperature or Risk Group
 - We provide several containers and specimen collecting biohazards bags for your use. Please contact the Laboratory at **617-243-6300** if you need supplies.
 - Certain samples have specific requirements (i.e. refrigerated vs. non-refrigerated, and time sensitive specimens. *Please contact the laboratory at 617-243-6300 if you have questions requiring specimen collecting.*)
- 2. Registering the specimen
 - Specimen should be brought to Rad/lab reception area for registration and processing of the specimen.
 - Patients can pre-register patient demographics and insurance information by calling 617-243-6122. However information must be confirmed at time of specimen drop off.
 - All patients must wait to be seen by registrar to ensure the quality of the processing of the specimen that all information is collected related to the specimen.
 - In addition, no specimen will be accepted without a physician order.
- 3. Identify drop off sites
 - Main Hospital laboratory-preferred
 - Hours: Monday-Friday 7:00 am-7:00 pm & Saturday 7:00 am- 2:00 pm
 - Newton-Wellesley Hospital Medical Office Building, Newton: M-F (8:30am-5:00pm)
 - Newton-Wellesley Hospital Outpatient Center, Natick: M-F (8am-4:30pm)
 - Waltham Urgent Care Center, Waltham: M-F (7am-4:30pm)
 - MGH West Parc Office Building, Waltham: M-F (8:30am-5:30pm)
 - Weston Medical Office Building, Weston: M-F (8:30am-5pm)

Stool samples and 24-hour urines should be brought directly to the main hospital.