DIRECTORY OF SENIOR SERVICES
Updated April 2015

Advocacy and Consumer Protection

Attorney General’s Elder Hotline
1-888-AG-ELDER or 1-888-243-5337
www.mass.gov/ag
Monday – Friday: 10 a.m.–5 p.m.
The Attorney General’s Elder Hotline is a toll-free line that offers information, referral and in some cases assistance in resolving problems of Massachusetts’ senior citizens. Volunteers and staff provide information on Medicare, managed care, health insurance and long-term care insurance; access to prescription medications; housing; credit; telemarketing and other issues.

Executive Office of Elder Affairs
800-AGE-INFO; 617-727-7750
www.mass.gov/elders
The Executive Office of Elder Affairs (EOEA) regulates the Aging Service Access Points (ASAP); assisted living facilities; and the prescription drug program. It also administers the Long Term Care (nursing facilities) Ombudsman Program. EOA provides resources for consumers in the areas of housing and family care giving. An Ombudsman is available for assisted living and community programs for the elderly.

Massachusetts Association of Councils on Aging
116 Pleasant Street, Suite 306,
Easthampton, MA 01027-2781
Phone: 413-527-6425 Fax: 413-527-7138
http://www.mcoaonline.com/
“Established in 1979, the Massachusetts Association of Councils On Aging and Senior Center Directors was formed to: improve the quality of services provided to older adults of the Commonwealth by the Councils on Aging, Senior Centers, and other social services providers within the Commonwealth; educate and otherwise improve the skills of the staff of Councils on Aging and Senior Centers of cities and towns of the Commonwealth; encourage and promote the development of new Senior Centers in the Commonwealth and the expansion of existing ones; and to do and perform any and all acts and services that may be incidental or necessary to carry out the above purposes.”

Mass Association of Older Americans
(617) 426-0804
19 Temple Place, 4th Floor, Boston, MA 02111
www.maoamass.org
MAOA is a grassroots elder advocacy organization. It provides education and advocacy around many issues impacting seniors
MassPro
(781) 890-0011
www.masspro.org
245 Winter Street, Waltham, MA 02451
MassPro is committed to improving the quality of health care for Medicare recipients. For complaints regarding care call Medicare Beneficiary Hotline: 800-252-5533

Mass Resources
Provides useful information about a wide range of assistance programs for people in need living in Massachusetts. It provides information on what benefits are available, how to apply, eligibility requirements, benefit amounts, and answers to commonly asked questions.
www.MassResources.org

Mass Senior Action Council
(617) 442-3330
www.masssenioraction.org
565 Warren Street, Dorchester, MA 02121
A statewide organization open to people of all ages, through which seniors work together on housing, health care, transportation, income security and other issues.

Newton/Brookline Office of Consumer Affairs (Attorney General’s office)
(617) 796-1292; hours – M - F 9:30 – 3:45
www.newtonma/import/consumer/consumer.asp
Newton City Hall, 1000 Commonwealth Ave.
Answers questions regarding consumer rights and tries to resolve consumer disputes

Newton Council on Aging (Newton Department of Senior Services)
(617) 796-1660
345 Walnut Street, Newtonville, MA 02460
www.newtonseniors.org
Provides services and referrals for the following: assessment and evaluation; care planning; housing options; nursing homes; senior residences; assistance in your home; respite care; medical services; transportation; public benefits counseling; recreational activities; volunteer opportunities; and SHINE (Senior Health Information Needs of Elders).

West Suburban Long Term Care Ombudsman Program
www.jfcsboston.org
781-647-5327; M – F 9 - 5
1430 Main St. Waltham, MA 02451
Certified ombudsmen regularly visit area nursing and rest homes to: assist residents and families in improving the quality of care, life and environment; resolve concerns; advocate for residents' rights; and provide information and elder resource referrals.
Adult Day Health

Adult Day can be paid for by MassHealth (covers 6 hours per day plus transportation) or privately. Funding may also be available from the home care agency (Springwell). Some Long Term Care insurance policies pay for adult day health. Here are some adult day programs in the MetroBoston area.

**Brighton House – Greater Boston Chinese Golden Age Center**
677 Cambridge Street, Brighton, MA 02135
Phone: (617) 789-4289
www.gbcgac.org
MassHealth or private pay $55/day
Please call for transportation rates
Chinese speaking only

**Cooperative Elder Services – specialized dementia programming**
37 Broadway, Arlington, MA 02474
Phone: (781) 641-1070; M – Sat; 8:30 - 3
www.elderdayservices.com/
MassHealth and private pay or some insurance
Basic: $57.00 per day
Advanced: $72.00 per day
Transportation available – ask for rates

**Dorothy Frances Home**
704 Beaver Street, Waltham, MA 02452
Phone: (781) 891-9224
www.thedorothyfranceshome.com
Private pay only: $90/day
Dementia specific
Flexible hours; three meals and snacks; showers available
No transportation available

**Great Days at Hebrew Senior Life**
1200 Centre Street, Roslindale, MA 02131
Phone: (617) 363-8515
www.hebrewseniorlife.org
MassHealth or private pay or some insurance
$60.00 per day
Please call for transportation rates

**Great Day for Seniors at Wallingford Road**
Program for Russian speaking seniors in Brighton
Phone: 617-912-8452
The adult day health programs are staffed by a full-time registered nurse, licensed social worker, and recreation specialists. The program is designed to help seniors remain active, involved, and
independent. Kosher meals, personal care, and medication administration are provided. Both program sites, Roslindale and Brighton, offer culturally and linguistically appropriate services for Russian-speaking elders. The Brighton program is fully staffed with Russian-speaking personnel.

**Julia Ruth House**  
199 Canton St., Westwood, MA 02090  
Phone: (781) 251-3393  
Private pay only $85.00/day; 2 day minimum  
Hrs: 7:30 – 5; 2 meals and 2 snacks  
No transportation

**Otrada**  
185 2nd Avenue, Needham  
(781) 433-9855  
MassHealth or private pay – call for rates  
Russian, Polish, Armenian currently  
Otrada is a Russian, Polish, and Armenian speaking program. For more information, email the director at otradaadchc@yahoo.com.

**Rogerson Communities Adult Day and Dementia Day programs**  
23 Florence Street, Roslindale, MA 02131  
Telephone: (617) 469-5829  
[www.rogerson.org](http://www.rogerson.org)  
MassHealth or private pay: call for rates  
Transportation: call for rates

**Rogerson House Adult Day**  
434 Jamaicaway, Boston, MA 02130  
(617) 983-2300  
[www.rogerson.org](http://www.rogerson.org)  
$85/day - private pay only: 9 - 3  
Transportation: call for rates

**Senior Place**  
2222 Centre Street, W. Roxbury, MA 02132  
(617) 325-9447  
Private pay: $59; MassHealth (transportation included) & Veterans Administration  
Transportation: $15/each way ambulatory; $21/each way wheel chair & mileage

**Second Home Adult Day**  
51 Water Street  
Watertown, MA  
(617) 924-1212
MassHealth, Evergreen, Commonwealth Care or private pay
Please call for private pay and transportation rates
Russian and Armenian

Whitney Place Adult Day Health Center – specialized dementia programming
3 Vision Drive, Route 9 West, Natick, MA 01760
Phone: 508-655-9767
www.salmonfamily.com
MassHealth or private pay
Basic: $75/day; Intermediate: $85/day; Advanced: $110/day
Please call for transportation rates

Windsor House - specialized dementia programming
799 Concord Ave., Cambridge, MA 02138
Phone: 617-491-1815
www.windsorhouse.org/SanctaMarias.cfm
Basic: $54/day; Advanced: $64/day
Respite from 2:30 – 5: $25/day
Transportation – private pay: $30/day
MassHealth or private pay and some insurance

Zdorovie**
149 A California Street, Newton 02458
(617) 795-0668
MassHealth and private pay– transportation provided: call for rates
Russian speaking

**The Newton Department of Senior Services transports to these facilities.

Alcoholism & Substance Abuse

Alcoholics Anonymous   (617) 426-9444
http://www.aaboston.org/
AA Central Service Committee of Eastern Mass
12 Channel St, Suite 604,
Marine Industrial Park, Boston, MA 02210

Al Anon Family Support
(508) 366-0556
http://www.ma-al-anon-alateen.org/
AFG of Mass., Inc.
57 East Main Street, Suite 109,
Westborough, MA 01581-1457
Mass. Department of Public Health
1-800-327-5050
http://www.mass.gov/dph/bsas

Mass Bureau of Substance Abuse Services
The Bureau of Substance Abuse Services (BSAS) oversees the substance abuse and gambling prevention and treatment services in the Commonwealth. Responsibilities include: licensing programs and counselors; funding and monitoring prevention and treatment services; providing access to treatment for the indigent and uninsured; developing and implementing policies and programs; and tracking substance abuse trends in the state.

The Helpline
www.helpline-online.com
The Helpline is a project of Health Resources in Action, a nonprofit organization committed to health promotion through education and research. The Massachusetts Department of Public Health, Bureau of Substance Abuse Services funds the Helpline. Helpline for referrals and information on evaluation, detoxification and treatment programs
Contact the Helpline at: 800-327-5050 or 617-292-5065
TTY: 617-536-5872

Faulkner Hospital
1153 Centre Street, Boston, MA 02130
www.faulknerhospital.org
Please call inpatient services at 617-983-7711 for more information or to make an appointment. Call 617-983-7908 for outpatient services.
All calls will be kept in strict confidence.
Addiction Medicine offers a comprehensive array of clinical services for individuals seeking recovery from alcohol and other drug addiction.

McLean Hospital
(617) 855-2000
115 Mill Street
Belmont, MA 02478
www.mcleanhospital.org
Alcohol & Drug Abuse Treatment Center: outpatient services at Belmont campus; inpatient substance abuse services at the Naukeag Treatment Center (Ashburnham) – 1-978-827-5115; and longer term treatment at McLean Center at Fernside (Princeton, MA)
Assisted Living Facilities

Most assisted living facilities provide at a minimum, three meals a day, weekly housekeeping, linen (sheets & towels) laundering weekly and about 45 minutes of personal care a day. Facilities have 24 hour staff availability and emergency call systems in each apartment. Most facilities provide transportation for shopping, banking and medical appointments. Facilities often provide fitness, social and recreational activities.

Massachusetts Assisted Living Facilities Association (Mass-ALFA) is a non-profit association devoted to supporting the establishment and operation of assisted living facilities: 781-622-5999

www.massalfa.org

For rates please call specific facility

1. Boylston Place at Chestnut Hill
   615 Heath Street
   Chestnut Hill, MA 02467
   (617) 244-6400

2. Evans Park
   430 Centre Street
   Newton, MA 02458
   (617) 965-9400

3. The Falls at Cordingly Dam
   2300 Washington Street
   Newton, MA 02462
   (617) 928-0007

4. Scandinavian Living Center
   206 Waltham Street
   W. Newton, MA 02465
   (617) 527-6566

Dental Services

Dental clinics
Joseph M. Smith Community Health Center
564 Main Street, Waltham 02459
781-693-3800
www.jmschc.org/
Not currently accepting new patients – check with Mass. League of Community Health Centers to see if there are other centers accepting new patients: http://www.massleague.org/

Forsyth Institute for Dental Hygiene
Now at Mass College of Pharmacy
140 The Fenway, Boston
617-732-2800 x5
Mt. Ida College  
77 Dedham Street  
Newton, MA 02459  
617-928-7360  
[http://www.mountida.edu/sp.cfm?pageid=2681](http://www.mountida.edu/sp.cfm?pageid=2681)  
Dental hygiene – students perform cleanings ($15) Mondays & Wednesdays: 8-12; 2-6  
Initial dentist visit - $25; x-rays - $25 – all patients must have cleaning prior to appt.

Dental Schools  
BU Dental School  
100 East Newton Street, Boston 02118  
617-638-4701  
Dental services available at reduced cost

Harvard Dental School  
188 Longwood Ave, Boston 02115  
617-432-1434  
General information: 617-432-1401  
Mon, Wed: 8 – 5; Tues, Thurs, Fri: 12 - 5

Tufts Dental School  
1 Kneeland Street, Boston, MA 02111  
617-636-6828

Mass Dental Society  
Two Willow Street, Suite 200, Southborough, MA 01745  
1-800-342-8747  
[www.massdental.org/for-the-public.aspx](http://www.massdental.org/for-the-public.aspx)

Disabilities  
Assistive Technology Exchange in New England  
Massachusetts Rehabilitation Commission  
600 Washington Street  
Boston, MA 02111  
1-866-682-9955 (Toll Free)  
617-204-3851 (V)  
617-204-3815 (TTY)  
617-204-3877 (F)  
Facilitates the exchange of medical equipment between disabled individuals.
Boston Center for Independent Living
617-338-6665
60 Temple Place 5th floor, Boston 02111
www.bostonbcil.org
Provides: information and referral services to individuals with disabilities; skills training for those adjusting to a disability; and advocacy for individuals with disabilities in public policy and community arena.

Carroll Center for the Blind
(617) 969-6200 or (800) 852-3131 within Massachusetts
www.carroll.org
770 Centre St., Newton 02458
Provides diverse rehabilitation and education programs for visually impaired adults and children who want to learn new skills for achieving success in a sighted world. Elder Rehabilitation Project.

Developmental Disabilities Council
617-770-7676
1150 Hancock Street
Third Floor, Suite 300
Quincy, MA 02169-4340
Fax: 617.770.1987
TTY: 617.770.9499
M – F: 9 - 5
www.mass.gov/mddc
Providing opportunities for people with developmental disabilities and their families to enhance independence, productivity, and inclusion.

Disability Law Center
617-723-8458 or
1-800-872-9992
www.dlc-ma.org
11 Beacon Street, Suite 925, Boston, MA 02108
Provides legal advocacy and assistance to disabled Massachusetts residents with disability related problems.

Easter Seals of Massachusetts
www.eastersealsma.org
89 South Street, 1st Floor
Boston, MA 02111

617-226-2640
617-737-9875 (fax)
Easter Seals provides services to ensure that children and adults with disabilities have equal opportunities to live, learn, work and play.

**Irving K. Zola Center**  
(617) 277-5131  
c/o Brigham House,  
20 Hartford St. Newton Highlands  
[www.zolacenter.org](http://www.zolacenter.org)  
This center provides a welcoming environment for persons with disabilities to: congregate, socialize, interact, & participate in the community

**Massachusetts Disabled Person Protection Commission**  
**Suspected Abuse Line:** 1-800-426-9009 (V/TTY)  
**Administrative Line:** 617-727-6465 (V/TTY)  
[www.mass.gov/dppc](http://www.mass.gov/dppc)  
Investigates allegations of suspected abuse against individuals with physical and mental disabilities between the ages of 18–59. *(For persons 60 and over, see Elder Abuse.)*

**Commission on Disabilities – City of Newton**  
(Formerly Committee for People with Disabilities)  
(617) 796-1120; [ada@newtonma.gov](mailto:ada@newtonma.gov)  
[www.newtonma/disabilities/index.html](http://www.newtonma/disabilities/index.html)  
Newton City Hall, Newton 02459  
The Commission on Disabilities' mission is to foster equal access to community life and activities for people with disabilities. Through education and advocacy, the Committee works to raise awareness about the needs and rights of people with disabilities and the importance of increased accessibility to programs, housing, and facilities in municipal and commercial buildings, and other public entities.

**Massachusetts Commission for the Blind**  
48 Boylston St.  
Boston, MA 02116-4718  
617-727-5550  
1-800-392-6450 (MASS. ONLY) Voice  
1-800-392-6556 (MASS. ONLY) TDD  
“MCB provides the highest quality rehabilitation and social services to blind individuals, leading to independence and full community participation.”

**Massachusetts Commission for the Deaf and Hard of Hearing**  
617-740-1600 Voice  
617-740-1700 TTY  
Toll Free:  
800-530-7570 TTY  
800-882-1155 Voice  
150 Mount Vernon St. 5th Floor
Massachusetts Network of Information Providers for People with Disabilities (MNIP)

New England INDEX
http://www.disabilityinfo.org/Resources/MNIP/

The Massachusetts Network of Information Providers for People with Disabilities (MNIP), coordinated by New England INDEX, is a collaborative effort of over 130 agencies in Massachusetts. Network members disseminate disability-specific information and make referrals to the public for free. Consumer contact with any of the members provides access to the expertise of the entire network.

Office of Disabilities and Community Services
1 Ashburton Place
11th Floor
Boston, MA 02108
617-573-1600
www.mass.gov/mod

Provides advocacy for persons with disabilities

Massachusetts Registry of Motor Vehicles
617-351-4500
www.mass.gov/rmv/medical

Provides handicap plates/placards to individuals who are medically certified (by a physician) as disabled; you can request the application by phone or download it from their website

Massachusetts Rehabilitation Commission
27 Wormwood St.
Boston, MA 02210-1616
1-800-245-6543

“MRC is responsible for Vocational Rehabilitation Services, Community Services, and eligibility determination for the Social Security Disability Insurance (SSDI) and the Supplemental Security Income (SSI) federal benefits programs.”

NWW Committee for Community Living, Inc.
(617) 964-6860
1301 Center Street
Newton, MA 02459
www.nwwcommittee.org

Provides comprehensive services for people with developmental disabilities and their families.

Perkins School for the Blind
(617) 924-3434
175 North Beacon Street, Watertown, MA 02172
www.perkins.org

Braille and Talking Books available
MAB Community Services
200 Ivy Street
Brookline, MA 02446
617-738-5110
www.mabcommunity.org
MAB’s mission is to work with individuals with disabilities to eliminate barriers and create opportunities. Our experience allows us to forge strong community partnerships so that we can meet the pressing need for high quality services and programs and transform lives.

**Domestic Violence**

REACH Beyond Domestic Violence (formerly Support Committee for Battered Women)
Hotline: 1-800-899-4000 24 hours/day; 7 days/week
Office: 1-781-891-0724
www.reachma.org
Provides shelter, counseling and support to women (and their children) who have experienced sexual assault or domestic violence

The Second Step
617-965-3999
PO Box 600213, Newtonville 02460-0002
www.thesecondstep.org
Provides outreach and residential services to women (and their children) who have experienced domestic violence.

**Driving Evaluations**

Newton-Wellesley Hospital - Department of Rehabilitation Services
Drive Safe Program
2014 Washington Street
Newton, MA 02462
617-243-6172 (ask to schedule an appointment for driving evaluation)
dkerrigan@partners.org

Drive Wise
330 Brookline Ave. Boston, MA
Beth Israel Deaconess Hospital, Boston
617-667-4074
www.bidmc.org/CentersandDepartments/Departments/Neurology/CognitiveNeurology/Services/Drivewise.aspx

Healthsouth Braintree Rehabilitation Hospital
Driving Evaluation Program
250 Pond St. Braintree, MA 02184
781-348-4017

Elder Abuse and Neglect

Elder Abuse Hotline
1-800-922-2275
24 hours/day Seven (7) days/week
This line is available to report suspected elder abuse. Massachusetts law defines elder abuse as acts or omissions resulting in serious physical or serious emotional injury to a person 60 years or older. Abuse includes physical abuse, emotional abuse, sexual abuse, caretaker neglect and financial exploitation.

Springwell
(617) 926-4100
307 Waverly Oaks Road, Suite 205
Waltham, MA 02452
www.springwell.com
Springwell is responsible for responding to reports of suspected abuse or neglect in the Newton area.

REACH (formerly the Support Committee for Battered Women)
– Domestic violence specialization
(800) 899-4000
Emergency 24-hour hotline
Support group 781-891-0724, press 0
www.reachma.org

Financial Assistance & Counseling

Department of Transitional Assistance
(617) 551-1700
80 Everett Ave.
Chelsea 02150
1-800-650-2560 or 617-551-1700
www.mass.gov/dta
Apply for Food Stamps, MassHealth (Medicaid), Emergency Aid to Elders, Disabled and Children. Eligibility: low-income persons.

Effective Nov 2012: 1671 Worcester Road
Framingham, MA 01701-5408
Phone: (508) 766-5700; Fax: (617) 727-0676
Horace Cousens Industrial Fund  
Newton City Hall  
617-796-1324  
The Horace Cousens Industrial Fund is a charitable trust which gives financial help to Newton residents who are faced with a temporary but severe financial problem.

Money Management Program  
(Springwell)  
(617) 926-4100 – Kathy Barrett  
www.springwell.com  
Springwell provides trained volunteers who are available to assist with check writing, bill paying and other financial services.

Newton Department of Senior Services  
Newton Senior Center/Council on Aging  
345 Walnut Street  
Newtonville, MA 02460  
(617) 796-1660  
www.newtonseniors.org  
Assists Newton seniors in accessing funds for food, clothing, help with heat & utilities or other emergency needs. Information on government benefits programs and Property Tax Abatement available and assistance in applying for benefits and services.

Newton Housing Rehabilitation Fund  
(617) 796-1150  
Planning Office  
Newton City Hall  
http://www.newtonma.gov/gov/planning/hcd/housingrehab.asp  
The City of Newton’s Department of Planning & Development provides income eligible elders and disabled residents with low interest direct and deferred payment loans for home repairs.

Newton Senior Center – Income Tax Assistance Program  
(617) 796-1660  
www.newtonseniors.org  
Free income tax assistance is available from February until April 15. This program is sponsored by AARP.

Prescription Advantage – Comm of MA  
1-800-243-4636 or 1-877-610-0241 (TTY)  
Prescription Advantage is a prescription drug insurance plan available to all Massachusetts residents age 65 and older, as well as younger individuals with disabilities who meet income and employment guidelines.

Property Tax Assistance - City of Newton Assessor’s Office  
(617) 796-1160
http://www.newtonma.gov/gov/assessor/programs.asp
Provides Real Estate tax exemption or tax deferment for eligible residents of Newton

S.H.I.N.E.-Serving Health Insurance Needs of Elders
800-AGE-INFO, option 3
781-453-8076 Metrowest
www.800ageinfo.com
The SHINE Program (Serving Health Information Needs of Elders) is a state health insurance assistance program that provides free health insurance information, counseling and assistance to Massachusetts residents with Medicare and their caregivers. The SHINE Program is administered by the Massachusetts Executive Office of Elder Affairs in partnership with elder service agencies, social service and community based agencies and Councils on Aging. The program is partially funded by the federal agency Centers for Medicare & Medicaid Services. Provides health insurance information for seniors and those on Medicare; assists with paperwork and claim denials and appeals. S.H.I.N.E. offers private free appointments with a Health Benefits Counselor at the Newton Senior Center. Call (617) 796-1660 for appointment.

Social Security Administration
1-800-772-1213
www.socialsecurity.gov
Social Security
First Floor
10 Fawcett Street
Cambridge, MA 02138
1-888-527-1435
Social Security is a federal insurance program that pays a monthly stipend to workers or their families when the worker retires, becomes disabled or dies. SSI (Supplemental Security Income) is a financial assistance program operated by the Social Security Administration, but funded by federal income taxes. SSI assists people who have low incomes and few resources and are 65 or older, blind or disabled.
Food Programs

Bristol Lodge Soup Kitchen
(781) 883-2050
545 Moody Street, Waltham, MA 02453
http://www.mhsainc.org/soup.htm
(Use Cherry Street side entrance)
Provides a meal every day of the year at 5 p.m. The kitchen opens at 3:30 for coffee and snacks. This is a smoke-free and alcohol free environment.

Food Pantry
• Newton Food Pantry
  (617) 527-2394
  Waban Branch Library, 1608 Beacon Street, Waban
  Hrs: Wed (1st, 2nd, 4th, 5th) 1:30 – 5:30; Sat. (after 3rd Wed) 11 – noon
  Must be Newton resident and bring intake form a social worker (forms can be obtained from Arabic Baptist Food Pantry)

• Hellenic Gospel Church Food Pantry, Soup Kitchen & Clothes Closet
  (781) 449-8307
  187 Church Street, Newton Corner 02458
  Food & clothing 2x/month: 2nd & 4th Friday, 10-Noon
  Must be Newton resident and bring intake form a social worker (forms can be obtained from Emily Kuhl 617-796-1672 or Sandy Lopes 617-796-1663)

• Centre Street Food Pantry (at Trinity Church)
  11 Homer Street, Newton Centre
  www.centrestfoodpantry.org
  Tuesday 4 – 7 p.m.; 1st Sat. 11 - 2
  Must be Newton resident and bring intake form a social worker (forms can be obtained from Emily Kuhl 617-796-1672 or Sandy Lopes 617-796-1663)

Jewish Family & Children’s Services – Family Table
(781) 647-5327
1430 Main Street, Waltham, MA
www.jfcbsboston.org

Food Source Hotline (Project Bread)
1-800-645-8333
TTY 1-800-377-1292
www.projectbread.org
Provides a list of emergency food pantries and meal programs - M-F, 8-5

SNAP – formerly Food Stamps
1-800-650-2560 or 617-551-1700
Hotline: 1-800-645-8333 [Monday – Friday from 8 – 7]
Department of Transitional Assistance
80 Everett Ave. Chelsea, MA 02150
www.mass.gov/dta
The Food Stamp Program can help those who meet the financial guidelines. There is a simplified application for those aged 60 or older (or under 60 and disabled)

Group Meal Sites
Sponsored by Springwell
• Newton Senior Center (617) 796-1660
  345 Walnut Street, Newtonville
  www.newtonseniors.org
  M – F @ 11:45. Call by 11 a.m. the day before to reserve your meal

Home Delivered Meals (Meals on Wheels)
(617) 926-4100 (Springwell)
www.springwell.com

Shopper’s Bus
Newton Department of Senior Services
(617) 796-1288
www.newtonseniors.org
This service is provided under a larger transportation contract administered by the Department of Senior Services. Vouchers to use the transportation can be obtained through the senior center by calling 617-796-1660. Reservations can be made three days in advance to take any Newton senior to the supermarket of their choice within Newton on T, W & Th. between 10-2.

Volunteer Shopping Services
(617) 926-4100 x246
www.springwell.com
Springwell provides volunteers, when available to do grocery shopping for seniors in Newton.

Gambling

Massachusetts Council on Compulsive Gambling
Helpline: 1-800-426-1234
Office: 617-426-4554
www.masscompulsivegambling.org
Geriatric Care Managers

Professional Geriatric Care Managers (PGCMs) are health and human services specialists who help families care for older relatives, while encouraging as much independence as possible. Geriatric care managers who are members of the National Association of Professional Geriatric Care Managers (NAPGCM) are committed to adhering to the NAPGCM Pledge of Ethics and Standards of Practice. PGCMs usually charge on an hourly basis. For more information or to find a Geriatric Care Manager in your area, go to http://caremanager.findlocation.com/ on the internet or call (520) 881-8008.

Geriatricians accepting new patients

<table>
<thead>
<tr>
<th>NAME</th>
<th>HOSPITAL AFFILIATION</th>
<th>PHONE NUMBER</th>
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<tbody>
<tr>
<td>Melnick Avrohm, MD</td>
<td>Newton Wellesley Hospital</td>
<td>617-964-2299</td>
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<tr>
<td>Randi Berkowitz, MD</td>
<td>Hebrew Senior Life</td>
<td>617-325-8000 X8778</td>
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<td>Amanda Berling, MD</td>
<td>Mt. Auburn Hospital</td>
<td>617-868-0847</td>
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<td>Michael Cantor, MD</td>
<td>GRECC – VA Boston</td>
<td>617-232-9500</td>
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<td>Richard Dupee, MD</td>
<td>Tufts Medical Center</td>
<td>781- 235-9089</td>
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<td>Wellesley office</td>
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<td>Ikram Farooqi</td>
<td>Newton Wellesley Hospital</td>
<td>781-898-7301</td>
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<tr>
<td>Walter J. Lee, MD</td>
<td>St. Elizabeth’s Hospital</td>
<td>617- 254-7473</td>
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<td>Diane McMullen, MD</td>
<td>Mt. Auburn Hospital</td>
<td>617-868-0847</td>
</tr>
<tr>
<td>Asif Merchant, MD</td>
<td>Mt Auburn Hospital – Waltham ofc</td>
<td>781-647-0674</td>
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<tr>
<td>Vincent Perrelli, MD</td>
<td>Mt. Auburn Hospital</td>
<td>781-647-0674</td>
</tr>
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<td></td>
<td>Nursing home &amp; home visits only</td>
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<tr>
<td>Anthony Sposato, MD</td>
<td>St. Elizabeth’s Hospital</td>
<td>617-787-4688 (House calls)</td>
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Health and Wellness

Alcoholics Anonymous (AA)
617 426-9444
http://www.aaboston.org/
AA Central Service Committee Of Eastern Mass
12 Channel St, Suite 604,
Marine Industrial Park, Boston, MA 02210
Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. Lists of meetings in Eastern Massachusetts can be obtained by calling the office.

Alzheimer's Association, Massachusetts & New Hampshire Chapter
(617) 868-6718
www.alzmass.org
480 Pleasant Street, Watertown, MA 02472
Helpline 1-800-272-3900 – 24 hours/day
The principal source of comprehensive information, guidance, education and support for families of people diagnosed with dementia. Research and lending library open to the public, offering periodicals, books, videos and internet access.

American Cancer Society
800-227-2345 (24-hr hotline)
MetroWest Office, 30 Speen Street, Framingham, MA 0170
508-270-4698
Weston office, 9 Riverside Rd., Weston, MA 02493
781-3114-2600
www.cancer.org
Provides information, local support groups and assistance.

Arthritis Foundation
(617) 244-1800
www.arthritis.org or www.info.ma@arthritis.org
29 Crafts St., Suite 450, Newton 02458
Supports research to find the cure for and prevention of arthritis and seeks to improve the quality of life for those affected by arthritis. Provides information.

Carroll Center for the Blind
Senior Vision Services
1-800-852-3131 or 617-969-6200
770 Centre Street
Newton, MA 02458
www.carroll.org
Experienced staff will provide vision assessment, loan of video magnifier, monthly demonstrations of latest low vision devices held on the 1st Friday of every month in the low vision clinic.

**Lifeline**
**Mt. Auburn Hospital – 617-499-5525**  
Free installation and monthly reduced rate with a referral from the Council on Aging

**Partners Home Care Lifeline Program (Beverly, MA) 800-910-4225**

**Philips Lifeline – 1-800-543-3546**  
[For other providers call Lifeline 1-800-380-3111]
Provides a personal response service to ensure that individuals get a quick response in case of an emergency. There is an installment fee and a monthly maintenance cost which may be covered by MassHealth or Springwell for eligible persons. Not all providers charge the same fees.

**Newton Department of Health & Human Services**
(617) 796-1420
City Hall, 1000 Commonwealth Avenue, Newton, 02460
Provides asbestos information, flu shots, home visits and screenings for the elderly, housing occupancy permits, lead paint testing and inspections, mental health nursing services to the elderly, rabies clinics, restaurant and market inspections/permits, tobacco control and education.

**Newton-Wellesley Hospital**
(617) 243-6000
[www.nwh.org](http://www.nwh.org)
2014 Washington St., Newton 02462
A 258-bed acute care general hospital with departments including medical/surgical services, 24-hour emergency service, pediatric, obstetrical, gynecological, psychiatric, and rehabilitation services, community health education, cardiovascular health, and other specialty outpatient services, women's imaging center and other radiology and diagnosing services. Volunteers operate hospital gift, coffee, and thrift shops, tours, and supportive services.

**S.H.I.N.E.-Serving Health Insurance Needs of Elders**
1-800-AGE-INFO (1-800-243-4636)
[www.800ageinfo.com](http://www.800ageinfo.com)
Provides health insurance information for seniors and those on Medicare; assists with paperwork and claim denials and appeals
Private free appointments with a Health Benefits Counselor are available at the Newton Senior Center. Call (617) 796-1660 for appointment.
Home Care

These are some private providers of home health aides, homemakers and companions.

[Note, not all home health aides are certified – ask about this when you call] Rates vary depending on number of hours; weekday/weekend; and tasks performed

- All at Home Health Care 617-782-9900
- Bayada Home Health Care 617-332-7600
- CareSolutions 508-366-1766
- City Home Care 617-964-2489
- Comfort Keepers 617-965-5200
- Ezra Home Care 617-527-9000
- Family Friends 800-920-2814
- Geriatric Resource Center 617-332-7610
- Griswold Special Care 781-449-0402
- HomeCare Assistance 781-239-0060
- Home Instead 781-314-0154
- Houseworks 617-928-1010
- LivHome Health Care 781-416-2000
- Peace of Mind 617-522-5774
- Right at Home 617-597-1500
- Senior Homecare Solutions 617-431-1165
- Sostek Home Care 617-244-8560
- Suburban 617-264-7100
  Suburban MED-RIDE 866-633-7433
  Suburban Companion Care 617-232-8468
- Visiting Angels 617-795-2727

Home Health Care

Provides services to recovering, disabled or chronically ill persons who need home medical treatment. Home health agencies typically provide skilled nursing, physical, occupational or speech therapy, clinical social work, home health aides, hospice and palliative care, high technology services such as parenteral nutrition and intravenous therapy. LPNs as well as RNs can provide Insulin Management. These agencies may also provide private care.

- Americare Health Services 781-373-1113
- All at Home Health Care 617-782-9900
- CareGroup Home Care 617-673-1700
- Care Solutions 617-964-5470
- City Home Care 617-964-2489
- Express Health Care Staffing 617-792-2200
- Jewish Family & Children’s Services 617-224-4137
Partners Home Care 800-698-2628 or Waltham Ofc 781-290-4000
SeniorBridge (Humana) 781-444-1199
Suburban Home Health Care 617-264-7100
Visiting Angels 617-795-2727
VNA Private Care 800-728-1862

Homeless Services

Middlesex Human Services -
50 Prospect Street, Waltham, MA 02453
781-894-6110
http://www.mhsainc.org/
The Middlesex Human Service Agency, Inc. oversees the operations of programs that offer a wide variety of services, including the following:
   Substance abuse recovery homes.
   Inpatient alcohol education & treatment for adults convicted of two or more OUI offenses.
   Shelter, food, & housing search assistance for the homeless.

Bristol Lodge Soup Kitchen
Immanuel United Methodist Church
545 Moody St. Waltham, MA 02453
(Corner of Moody & Cherry St. - Enter from Cherry St. to basement)
781-894-1611 or 781-883-2050
-provides a meal every day of the year at 5 p.m. The kitchen opens at 4 p.m. for coffee and snacks. This is a smoke-free and alcohol free environment. Open 2 – 6 p.m.

Hospice
Hospice is primarily a concept of care, not a specific place of care. Hospice emphasizes palliative rather than curative treatment; quality rather than quantity of life. Professional medical care is given, and sophisticated symptom relief provided.

The Hospice & Palliative Care Federation of Massachusetts
1420 Providence Highway, Suite 277
Norwood, Mass. 02062
Tel: (800) 962-2973 · (781) 255-7077
http://www.hospicefed.org/

Hospice of the Good Shepherd, Inc.
(617) 969-6130
www.hospicegoodshepherd.org
2042 Beacon St., Newton 02468
www.hospicegoodshepard.org
Caritas Hospice  
(617) 566-6242  
310 Allston Street, Brighton 02135  
www.caritasgoodsamaritanhospice.org

VNA Care Network, Inc.  
781-455-6661  
175 Highland Ave  
Needham, MA 0249  
www.vnacarenetwork.org  
Owns and manages Needham Site, an inpatient hospice in Needham.

Bereavement Groups  
www.bereavementservicesma.org

Housing

MassHousing  
One Beacon Street, Boston 02108-3110  
(617) 854-1000; TDD: (617) 854-1025  
www.masshousing.com  
MassHousing is the state’s affordable housing bank. It lends money at below market rates to support rental and home ownership opportunities for low- and moderate-income residents of Massachusetts.

Congregate Housing  
1. Springwell Congregate Housing Program  
(617) 926-4100  
www.springwell.com/housing  
Provides a unique group living options for elders. Supportive services are available to residents on an as-needed basis.

Subsidized Senior Housing in Newton  
1. Newton Housing Authority  
82 Lincoln Street  
Newton Highlands, MA 02461  
(617) 552-5501  
Fax: 617-964-8387  
www.newtonhousingauthority.org
Assists income eligible individuals and families with housing; manages housing developments for the elderly and families; and subsidizes “Section 8” certificates.

2. Newton Community Development Foundation
429 Watertown Street
Newton, MA 02458
(617) 244-4035
www.ncdf.com
Provides low, moderate-income and market-rate housing.

   • Casselman House (all units are subsidized)
     195 Summer Street
     Newton Center
     (617) 964-8647
     Casselman435@comcast.net

   • Weeks House (market rate & subsidized units)
     7 Hereward Road
     Newton Center, MA 02459
     (617) 964-8644
     weekshouse@comcast.net

   • Warren House (market rate & subsidized units)
     1600 Washington Street
     W. Newton, MA 02465
     (617) 527-6616
     Warren435@comcast.net

3. Nonantum Village Place
(617) 492-5559 x0823
CASCAP
678 Massachusetts Ave. 10th floor
Cambridge, MA 02139
“Nonantum Village Place offers older adults the opportunity to live independently and with dignity in their own community.”

4. Pierce House
88 Chestnut Street
W. Newton, MA 02465
(617) 965-2200
Provides subsidized housing to elderly and disabled who meet eligibility guidelines.

5. Jewish Community Housing for the Elderly
30 Wallingford Road
Brighton, MA 02435
(617) 912-8421
www.jche.org

Provides low, moderate income and market rate housing for seniors at two sites in Newton.

- **Golda Meir House** (subsidized & market rate)
  
  160 Stanton Ave  
  Newton, MA 02466  
  (617) 965-4252

- **Coleman House** (formerly Campus House – subsidized only)
  
  677 Winchester Street  
  Newton, MA 02459  
  (617) 244-1867

6. **New Falls**  
   
   (617) 244-7781  
   2281 Washington Street  
   Newton, MA 02462  
   Provides low income housing to elders and the disabled

**Non-subsidized (Market Rate) Senior Housing**

**Cabot Park Village**  
280 Newtonville Ave  
Newtonville, MA 02460  
(617) 965-7707  
www.benchmarkquality.com/

Provides housing for independent seniors in a rental facility; services include two meals a day, housekeeping and flat linen service. They have a few affordable units.

**Lasell Village**  
120 Seminary Avenue  
Auburndale, MA 02466  
(617) 663-7000  
www.lasellvillage.com

Provides retirement living with a learning program and a range of services including meals, emergency call system, housekeeping, maintenance, wellness & fitness and transportation.
Information and Referral

Elderline (provided by Exec Office of Elder Affairs)
1-800-AGE-INFO or 1-800-243-4636
Monday – Friday: 9a.m. - 5 p.m.
The ElderLine is a toll-free information and referral line for the public that will answer questions on a wide variety of elder care topics, including, home care, nursing home care, legal resources, housing options, and basic income and medical benefit programs. There is no charge for the call.

Combined Jewish Philanthropies SeniorDirect
1-800-980-1982 or 617-620-8121
www.cjpseniordirect.org
info@cjpseniordirect.org
1430 Main Street
Waltham, MA02451
A free, non profit information service staffed by eldercare professionals from Jewish Family & Children’s Services that can connect seniors and their families with the resources and expert advice they need. For those people for whom Jewish culture and religious services are important, this is an invaluable resource.

National Family Caregivers Association (NFCA)
800-896-3650 or 301-942-6340
www.thefamilycaregiver.org
10400 Connecticut Ave. Suite 500
Kensington, MD 20895
NFCA is a national, charitable organization dedicated to making life better for all of America's family caregivers. NFCA reaches across the life cycle and across the boundaries of differing diagnoses and relationships to address the common needs of all family caregivers. Provides education, empowerment, and advocacy to caregivers.

Newton Department of Senior Services
617-796-1660
345 Walnut Street, Newtonville, MA 02460
www.newtonseniors.org
Provides referrals for the following: assessment and evaluation; care planning; housing options; nursing homes; senior residences; assistance in your home; respite care; medical services; transportation; public benefits counseling; recreational activities; volunteer opportunities; and SHINE (Senior Health Information Needs of Elders).

Springwell
(617) 926-4100
www.springwell.com
125 Walnut St., Watertown 02472
Springwell is the Aging Services Access Point (ASAP) for Newton. It also is an Area Agency on Aging. “Springwell systematically compiles the most up-to-date information on services available to elders…” Springwell provides care management, free information and referral, and
in-home services for elders who need assistance to remain living independently in the community. Services include homemaking, personal care, adult day care, home delivered meals, transportation medical escorts, care -coordination and more.

Legal Services

AARP Legal Services Network
List at www.aarp.org/lsn
866-330-0753
Boston Office:
1 Beacon Street Suite 2301
Boston, MA 02108
Reduced fees for AARP members with attorney in the Network

Boston College Legal Assistance Bureau
(781) 893-4793
24 Crescent Street, Suite 202
Waltham, MA 02453
www.bc.edu/schools/law/services/academic/programs/clinical/lab/services.html
Provides legal assistance to eligible Newton seniors at no charge. Legal services may include advice, referral, or representation. Cases may involve issues of Social Security, SSI. Medicaid, public benefits, and eviction

Gay & Lesbian Advocates & Defenders GLAD
http://www.glad.org/
30 Winter Street, STE 800 Boston, MA 02108
617-426-1350
Email: gladlaw@glad.org
“We are New England’s leading legal rights organization dedicated to ending discrimination based on sexual orientation, HIV status and gender identity and expression.”

Massachusetts Bar Association Referral Service
800-392-6164
20 West Street
Boston, MA 02111
www.massbar.org/
Maximum $25 fee for initial half-hour consultation; after that regular charge

Massachusetts Senior Legal Helpline
1-866-778-0939
The Helpline provides FREE legal information, advice and referral services for Massachusetts senior citizens (60 years or older) in most areas of civil law.
If you get our voicemail, please leave your name, telephone number and the town where you reside and we will return your call within 2 business days.

**MetroWest Legal Services**  
1-800-696-1501  
Provides free legal assistance to seniors in civil matters in the following areas: housing, government benefits, health insurance, advanced directives, and for some consumer and domestic relations matters.

**National Academy of Elder Law Attorneys**  
(520) 881-4005  
[www.naela.org](http://www.naela.org)  
A non-profit association for lawyers who work with older clients and their families.  
Mass Chapter: 617-566-5640, Fax: 617-734-9758, Email: [info@manaela.org](mailto:info@manaela.org)

**National Lawyers Guild – “Find a Layer”**  
(617) 227-7008  
[www.nlgmass.org](http://www.nlgmass.org)  
Free phone consultation. Fees on a sliding scale

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**LGBT Services**

**LGBT Aging Project**  
555 Amory Street  
Jamaica Plain, MA 02130  
617-522-1292  
[www.lgbtagingproject.org](http://www.lgbtagingproject.org)  
“The mission of the LGBT Aging Project is to ensure that lesbian, gay, bisexual and transgender older adults and caregivers have equal access to the life-prolonging benefits, protections, services and institutions that their heterosexual neighbors take for granted.”

**Gay & Lesbian Advocates & Defenders GLAD**  
30 Winter Street, STE 800 Boston, MA 02108  
617-426-1350 or Email: gladlaw@glad.org  
“We are New England’s leading legal rights organization dedicated to ending discrimination based on sexual orientation, HIV status and gender identity and expression.”

**Prime Timers**  
Boston Prime Timers, Inc.  
566 Columbus Avenue  
Boston, Ma 02118-1181  
617-447-2344
“Prime Timers is a worldwide brotherhood of mature gay and bisexual men and their friends, joining together for educational, support, and social activities.”

The Network/La Red
http://tnlr.org
PO Box 6011
Boston, MA 02114
617-695-0877 office
617-742-4911 Hotline
“The Network/La Red is a survivor-led, social justice organization that works to end partner abuse in lesbian, gay, bisexual, transgender, BDSM, poly-amorous, and queer communities.”

Long Term Care – see Nursing Homes

Mental Health

Cross Roads Counseling
(781) 431-2277
219 Washington Street, Wellesley, MA 02481
http://crossroadscounselingwellesley.com/
Provides groups and individual counseling to seniors. Home visits available on request. Most insurance accepted. Some free care available through a grant by Springwell.

Riverside Community Care (Mental Health Services)
www.riversidecc.org
- NEWW Center Day Treatment (617) 969-8200
- Elliott Club House (781) 449-1212
- Outpatient Services (617) 969-4925
- Emergency Crisis Team (800) 529-5077
24-hour Crisis Team is available for consultation, information & referral, psychiatric crisis intervention, emergency outreach evaluations and hospital/respite pre-screenings.

Jewish Family and Children's Services
(781) 647-5327
www.jfcsboston.org
1430 Main St., Waltham 02451
Provides advocacy and counseling to individuals, children, families, the elderly, and immigrants. The Elderly Service Program provides information and referral, clinical assessment, individual and family counseling, case coordination, home visits, support groups, volunteers, and homemaker home-health services.
Moving

National Association of Senior Move Managers
PO Box 209, Hinsdale, IL 60522
www.nasmm.org
Mary Kay – 708-638-2314 or Jennifer – 630-531-7510
Professional organization of individuals and businesses that help seniors downsize and move.

Multi-service Agencies

Jewish Family and Children's Services
(781) 647-5327
www.jfcsboston.org
1430 Main St., Waltham 02451
Provides advocacy and counseling to individuals, children, families, the elderly, and immigrants. The Elderly Service Program provides information and referral, clinical assessment, individual and family counseling, case coordination, home visits, support groups, volunteers, and homemaker home-health services.

Family ACCESS of Newton
(617) 969-5906
www.ncscweb.com
492 Waltham St., Newton 02465
Offers educational, recreational, health, and guidance services for Metro West families. Early Education and Child Care; Out of School Time, Child Assault Prevention Program, Mentor a Teen, Family Services and SOAR 55 (Service Opportunities After Reaching 55)

Newton Department of Health & Human Services
(617) 796-1280
1000 Commonwealth Ave.
Newton, MA 02459
www.newtonma.gov
The Department of Health & Human Services is a team of helping professionals whose goal is to enhance resident services by identifying the needs and making resources available that will improve and enrich the quality of life of the entire community. The Department provides services through different programs Fuel Assistance and other financial emergencies; Transportation; Office of Volunteer Services. The Department also staffs the Youth Commission, Mayor’s Commission for People with Disabilities, and Human Rights Commission.

Springwell
(See Information & Referral)
Provides state-subsidized home services for eligible seniors, 60 and older, including personal care, homemaking, case management, transportation, money management, etc. Also, information and referral, Meals on Wheels, Alzheimer consultation, respite care, protective services and Elders at Risk Program for all seniors in Newton.

**Nursing Homes (see also Rest Homes)**

**Massachusetts Department of Public Health Division of Health Care Quality**
Provides performance survey results for each **nursing facility** in the state.
617-753-8000, or call 617-753-8140 for scores and rates
For recent survey results: [http://webapps.ehs.state.ma.us/nursehome/](http://webapps.ehs.state.ma.us/nursehome/)

**Massachusetts Senior Care Association**
2310 Washington Street - Suite 300,
Newton Lower Falls, MA 02462
[info@maseniorcare.org](mailto:info@maseniorcare.org)
**617.558.0202 or 1.800.CARE-FOR | fax: 617.558.3546**
Addresses the public's concerns about the cost and quality of extended care facilities and educates consumers by distributing publications such as the Guide to Extended Care Facilities, Choosing the Best Long Term Care Option, Guide to Long Term Care Alternatives in Massachusetts, and Choosing the Right Nursing Facility for Someone You Love.

**Skilled Nursing & Rehabilitation Facilities (SNF)**

**Epoch Senior Health Care of Chestnut Hill (SNF)**
[www.epochsl.com](http://www.epochsl.com)
(617) 243-9990
615 Heath St., Newton, 02467

**Golden Living Center - Chetwynde (SNF)**
[www.goldenlivingcenters.com](http://www.goldenlivingcenters.com)
(617) 244-5407
1650 Washington St., Newton 02465

**Golden Living Center - Heathwood (SNF)**
[www.goldenlivingcenters.com](http://www.goldenlivingcenters.com)
(617) 332-4730
188 Florence St., Newton 02467

**Golden Living Center - West Newton (SNF)**
[www.goldenlivingcenters.com](http://www.goldenlivingcenters.com)
(617) 969-2300
25 Armory St. W. Newton 02465
(Dedicated Alzheimer’s unit)
Newton Health and Rehab (SNF)
www.newtonhcc.com
(617) 969-4660
2101 Washington St. Newton 02462
(Alzheimer’s unit, LTC, and rehab units)

Waban Health and Rehabilitation Center (SNF)
http://www.wabanhealth.com/
(617) 332-8481
20 Kinmonth Rd. Waban 02468

Lasell House (SNF)
www.laseilvillage.com
(617) 663-7000
120 Seminary Ave, Newton 02466
Only short term rehab and skilled nursing care

Stone Institute (SNF)
www.stoneinstitute.com
(617) 527-0023
277 Elliot St. Newton 02464

Long-Term Care Ombudsman Program
Jewish Family & Children’s Services
(781) 647-5327
Provides assistance to resolve nursing home and long-term care facility problems.

Newton Senior Center
(617) 796-1660
www.newtonseniors.org
Provides a list of nursing homes in the area. Provides information on the Dept of Public Health surveys. Assistance with applications for MassHealth/Medicaid and insurance information through the SHINE program.

Springwell
(617) 926-4100
www.springwell.com
Provides list of nursing facilities in the area. Pre-admission screening for Medicaid recipients.

Recreation & Education

Leventhal-Sidman Jewish Community Center
(617) 558-6522
www.lsjcc.org
333 Nahanton St., Newton 02459
Offers a full fitness facility, Jewish Theatre of New England, 60+ Couple Club, theatre, day and extended trips, and a variety of life-long learning classes including current events, nutrition, aerobics, line dancing, and Jewish studies. Lunch is served at noon followed by entertainment at 1pm. (a $3.00 donation is requested)
Senior program is on Wednesdays 617-558-6443

**Lifetime Learning - Newton Community Education**
(617) 559-6994 (M-Th)
[www.newtoncommunityed.org](http://www.newtoncommunityed.org)
“A non-sectarian educational program of courses for seniors in Newton and all surrounding communities.” 8 week courses are held on Wednesdays from 10 – 12:30.

**SOAR (Service Opportunities After Retirement)**
(617) 969-5906 x114
[www.soar-ma.org](http://www.soar-ma.org)
Wellesley-Weston Lifetime Learning
Unitarian Universalist Society, 309 Washington Street, Wellesley
[info@wwllcourses.org](mailto:info@wwllcourses.org)

**Newton Parks and Recreation Department**
(617) 796-1500
[www.ci.newton.ma.us](http://www.ci.newton.ma.us)
70 Crescent St., Newton 02466
Provides meaningful recreation opportunities through a wide variety of activities for all ages including: "Over 55", 'Arts in the Parks', Gath Pool, Crystal Lake, 71 tennis courts (66 hard surface, 5 clay), swim team and sports leagues for all. **Newton "Over 55"** offers monthly day-trips, theatre, special events, cultural activities, Fun and Fitness Programs, golf, swimming, tennis, daily walking clubs, tap dance, low-impact aerobics, Senior Olympics participation, bowling, and aquatics.

**West Suburban YMCA**
(617) 244-6050
276 Church St., Newton 02458
[www.ymcainnewton.org](http://www.ymcainnewton.org)
Provides programs that enrich the quality of life for people of all ages and includes summer camp, child care, youth sports, health and wellness classes, pool, and gym.

**Rest Homes**

**Elder Residence of the Stone Institute – Pettee House**
[www.stoneinstitute.com](http://www.stoneinstitute.com)
(617) 527-0023
277 Elliot Street, Newton 02464
Mt. Ida Rest Home, Inc
(617) 527-5657
32 Newtonville Ave, Newton 02458

Transportation

American Cancer Society
800-952-7664 (National number, 800-227-2345)
9 Riverside Rd. Weston, MA 02493
Provides volunteer based free transportation for patient transportation to cancer treatments all over New England. Allow at least two days advance notice, a week notice is preferred. Call 800-227-2345 to coordinate.

Busy Bee Medical Transportation
1-800-427-0230 between 9 a.m. and 3 p.m.
Or 1-508-881-2120 from 6:30 a.m. to 5 p.m.
Medical transportation for Newton seniors is provided to appointments outside of Newton. Reserve three (3) days ahead. There is a suggested donation of $4 each way. Service provided through a contract with Springwell.

City of Newton
(617) 796-1288
www.newtonseniors.org
These services must be reserved three (3) business days in advance unless otherwise noted. All require a voucher for each way. Vouchers can be obtained by calling 617-796-1660 or in person at the Newton Senior Center.

To the Senior Center Service 5 days a week. 8 a.m. – 4 p.m. Reserve by 4 p.m. the previous day.

Medical Transportation for Newton seniors is provided to medical appointments within the City of Newton and some destinations within 2 miles of the city. Weekdays: 8:00 – 5:00.

Shopper’s Bus takes Newton seniors for weekly marketing on Tuesday, Wednesday or Thursday from 10 - 2. Door-to-door service and assistance with bundles is provided.

Houses of Worship (within Newton) – transportation available every day, at anytime except on legal holidays.

Long Term Care facilities or Newton-Wellesley Hospital is available Monday – Friday from 8 – 5. Limit two (2) visits per week.

Library & City Hall destinations available M & W 8-5; and library only Sun 1-5.

Home Instead
(617) 969-8697
www.maseniors.net/
Private transportation with volunteer non-medical companionship and homecare for the elderly is available 24 hours, 7 days a week. Call for rates. Private vehicles, not handicap accessible.

**House Works**  
(617) 928-1010  
[www.house-works.com](http://www.house-works.com)  
Private transportation is available with trained home health aids and CNA’s around the clock. Call for rates.

**MBTA: Senior Pass**  
Back Bay Station  
145 Dartmouth St  
Downtown Crossing Station  
15-17 Summer St  
(617) 222-5976  
TTY (617) 222-5415  
[www.mbta.com](http://www.mbta.com)  
Reduced fare on MBTA buses and subway for people 65 and older or with disabilities. Pass may be obtained in person or by mail.

**MBTA: The RIDE**  
(617) 222-5123 [toll free: 1-800-533-6282]  
TTY (617) 222-5415  
MBTA Access Transportation  
10 Park Plaza Rm 4730  
Boston, MA 02116-3974  
[www.mbta.com](http://www.mbta.com)  
Provides alternative public transportation (car or wheelchair vehicle) for those who cannot use general public transportation due to a physical or mental disability. The application requires the signature of a physician, nurse or social worker to verify the disability.

**Newton Senior Center (See City of Newton above)**  
(617) 796-1288  
[www.newtonseniors.org](http://www.newtonseniors.org)  
Transportation to the Newton Senior Center is provided 5 days a week. *Reserve by 4 p.m. the day before.* Pick-ups begin at 8:00 a.m. Returns through the day until 4:00 p.m. Each trip requires a voucher which can be obtained by calling 617-796-1660 or in person at the Newton Senior Center.

**Suburban Home Health Care**  
866-MED-RIDE  
[www.suburbannedride.com/4.html](http://www.suburbannedride.com/4.html)  
Private transportation is available M – F from 6 a.m. to 5 p.m. Call for rates.

**Springwell Senior Medical Escort Program**  
(617) 926-4100 x246
www.springwell.com
Transportation is provided by volunteers M-F from 9 – 5. Please call 7 days in advance. Voluntary donation of $4 each way.

Utilities

Citizens Energy Heat Assistance (Joe4Oil)
617-338-6300
www.citizensenergy.com
Citizens Energy heat assistance programs give financial help to people who cannot afford to pay their heating bills. The Oil Heat Program allows each eligible household 100 free gallons of oil.

Fuel Assistance (LIHEAP) – ABCD Fuel Assistance Program
A program available at Newton Department of Health and Human Services through the auspices of ABCD; Newton Senior Center, 345 Walnut Street, Newton, 02460.
617-796-1420
Assistance is available to low-income homeowners and renters. Most fuel assistance households also qualify for weatherization, utility discounts and emergency furnace repairs for homeowners. Eligibility is based on gross household income. By appointment only.

Emergency Assistance through the Newton Department of Health & Human Services for a senior who has no oil. Please call 617-796-1282.

Good Neighbor Energy Fund
Salvation Army
1-800-334-3047
www.magoodneighbor.org
Waltham Office – 781-894-0413
The Good Neighbor Energy Fund helps people in need pay for their winter heating fuel and other energy bills. The Fund is for people who are facing a short-term financial crisis and do not qualify for other fuel assistance programs. Referral from a social worker needed. Seniors may contact Kathy Laufer at 617-796-1663. Anyone under 60, contact Meghan Kennedy at 617-796-1282 or the Health & Human Services Department at 617-796-1420.

Utility Discounts
Massachusetts gas, electric and telephone companies offer reduced rates to low-income customers who receive public assistance benefits (SSI, Food Stamps, MassHealth, etc) and meet income limits. Eligible customers get a 20% to 40% discount on their gas and electric rates and a discount on basic local telephone service and installation. Utility companies enroll eligible customers automatically or customers can apply directly to their utility company.

Utility Shutoff Protection
Massachusetts laws prevent utility companies (gas & electric) from shutting off service to households in special situations. These include senior households, low-income families with infants, and people with serious illnesses who cannot afford to pay their utility bills. During the
winter months, utility companies cannot shut off heating-related utilities for households with a financial hardship. For more information contact your utility company.

Volunteer Opportunities

SOAR (Formerly RSVP)
Service Opportunities After Retirement
492 Waltham Street
Newton, MA 02465
(617) 965-5906 x120
www.soar-ma.org
SOAR is part of a federally sponsored national program that offers Americans age 55 and older the opportunity to address local needs through volunteer service in a variety of settings. These include: Learning Partners with elementary school children, ESL Tutors with New Americans, GED Tutors with young adults, Friendly Visitors with isolated elders, Hospital Patient Representatives, and Advocates for victims of domestic violence.

NWW Committee for Community Living, Inc.
1301 Centre Street, Newton 02459
(617) 964-6860
www.nwwcommittee.org
Newton Seniors needed to volunteer as companions for individuals with developmental disabilities.

Newton Senior Center
www.newtonseniors.org
Contact: 617-796-1660
A Newton Senior Center Volunteer is a man or a woman who enjoys being a part of the center in a helpful and productive way. He or she may use the skills of a lifetime or learn new ones to then share with friends and participants

Newton Office of Volunteer Services
Newton Cultural Affairs, 225 Nevada Street, Newtonville 02460
(617) 796-1540