

Connecting to our Endocrinology practice

CGMs:

1. Dexcom:

- a. You will need a share code from the clinic before connecting. Please contact our office so we can send you a code to connect.
 - I. Phone: [617-831-7300](tel:617-831-7300)
- b. Complete the steps below to connect:



- I. Sign into the Clarity app
 - II. Go to “profile” (bottom right)
 - III. Select “Authorize Sharing”
 - IV. Select “Accept Invitation”
 - V. Type in the share code you received from the office along with your birthdate.
 - VI. Click the box to authorize sharing all data with the office.
 - VII. All set!
2. **Libre:** Once you download the FreeStyle Libre Link, Libre 2, or Libre 3 app (depending on the sensor version you have), connect with the clinic by doing the following:

Menu --> Share/Connected apps --> Libre View --> Connect to a practice --> enter our practice ID: [NWH Diabetes](#)

Troubleshooting:

Please feel free to call our office so we can try to help or please see the links below for each CGM device.

1. Dexcom: <https://www.dexcom.com/en-us/faqs/general/troubleshooting>
2. Libre: <https://www.freestyle.abbott/uk-en/support/tutorialsanddownloads/troubleshooting-guide.html>

Glucometers:

1. One Touch Verio

- a. Connecting to our practice:
 - I. Download the Onetouch Reveal app
 - II. Follow the on-screen app instructions
 - III. When prompted, enter the PIN shown on the meter's screen into the mobile device
 - IV. Tap Pair
 - V. Once paired, tap the two lines that say MORE and select Connections
 - VI. Tap Add a Clinic and enter the clinic code: YBNYBQ

2. Freestyle Lite

- a. To connect to our practice, you would need to come into our office so we can download your report. This can only be done in our office.

3. One Touch Ultra 2 <https://www.onetouch.com/products/glucose-meters/onetouch-ultra2>

- a. To connect to our practice, you would need to come into our office so we can download your report. This can only be done in our office.

For troubleshooting and additional resources:

1. OneTouch Verio: <https://www.onetouch.com/getting-started>
2. Freestyle: <https://www.freestyle.abbott/ca-en/blood-glucose-meters/freestyle-lite.html>
3. One Touch Ultra 2: <https://www.onetouch.com/products/glucose-meters/onetouch-ultra2>